## **EXHIBIT A**



February 17, 2011

JEREMY OLSEN 21610 3RD AVE STEAMBOAT SPRINGS, CO 80487

Account # 398906

Medtronic Diabetes 18000 Devonshire Street Northridge, CA 91325-1219 www.medtronicdiabetes.com

tel 800.646.4633

## Financial Assistance Eligibility

Thank you for recent submission to Medtronic Diabetes requesting financial assistance. Upon review of your application, the following has been determined:
You qualify for Medtronic Diabetes's financial assistance program. Please note that financial assistance is provided for future orders and not past orders and/or previous dates of service.
□We are unable to process your request until we receive the following documents:  (All household financial information must be provided in order to process requests)
Previous year's tax return for all income earners in household. If request is for a child, college student or other dependent, we will need a copy of the tax return that identifies the parent/guardian claiming the person.
<ul> <li>□ One month of most recent pay check stubs, if currently employed.</li> <li>□ Social Security Disability "award letter" for customers that do not file tax return.</li> <li>□ Termination Letter if customer has been unemployed for 12 months or less.</li> <li>□ Other</li> </ul>
When returning the required paperwork, please address the envelope as follows:
Medtronic Diabetes PFS Credit Services 18000 Devonshire St. Northridge, CA 91325
☐ Unfortunately you do not meet the qualification guidelines for Medtronic Diabetes financial assistance program. Please contact us at (800) 646-4633, Ext. 21079 to discuss what other options may be available to you.
Best Regards,
PFS Credit Services 1.800.646.4633 Ext. 21079

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